**Matthew Barry Sampson**

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<https://github.com/MBSampson> | [My Personal Website](https://mbsampson.github.io/) | [linkedin.com/in/matthewbarrysampson/](https://www.linkedin.com/in/matthewbarrysampson/)

**Career Objective**

Self-directed and highly competent graduate, with academic background in Web Development and Design. Stellar record of customer support, demonstrated through technician and customer service experience. Excels in creative environments, motivated by collaboration, organization, and positivity. Ability to lead and motivate others to succeed, carrying an innate mechanical ability while utilizing effective communication.

CORE COMPETENCIES

* Experienced in CSS, JavaScript, and HTML
* Strong knowledge of Microsoft Office Suite and macromedia Dreamweaver
* Knowledge and use of Notepad ++
* Excellent grasp of network setup and maintenance, specifically utilizing Linksys products
* Superior verbal and written communication skills
* Excellent creative and analytical trouble-shooting abilities

Education

DeVry University, san jose, CA

**Bachelor’s Degree, Web Development and Design**

* GPA: 3.57/4.0
* Dean’s List

Senior project

**Case Project – Squaw Creek Golf Course E-Commerce Website**

* Team Leader – managed correspondence, task delegation, and team issues
* Handled all front-end website aspects (HTML and CSS using DreamWeaver)
* Assisted with C# and ASP.NET code

Professional Experience

Starbucks coffee, San jose, ca

## Barista, August 2012 – present

* Communicate and collaborate with partners to provide excellent service in a fast-paced environment.
* Address and resolve conflicts with customers and coworkers using tact and empathy.
* Developed and maintain a customer-centric focus.

The Jungle fun and adventure, san jose, ca

**Game Technician and Supervisor, 2011 – 2012**

* Analyzed arcade reports – ticket dispensing information, coin tracking – to determine statistical data used to market games.
* Gained an in-depth understanding of arcade equipment to generate “on the spot” solutions.
* Tallied daily earnings and submitted Daily Activity Report to headquarters.
* Resolved customer complaints and remedied numerous situations.